# Desk/5000 Speed up checkout at the counter, even in the most demanding environments







# The Desk/5000 covers the most demanding use cases at the merchant's counter. With the ability to connect to other POS devices – including the Desk/1000 series PIN pads for richer customer interactions – Desk/5000 is focused on payment in all forms.



Robust design for demanding environment

The responsive keypad improves PIN entry combined with the advanced outer casing make the Desk/5000 very robust, to suit with the most demanding situations.

### Optimized checkout with a PIN pad connection

The compact Desk/1000 series can connect to Desk/5000 terminal – saving space on the worktop and speeding up the checkout.

## • Highest security

The Desk/5000 is certified and fully compliant with the latest global and local PCI regulations. The Telium TETRA OS has been future-proofed with top-of-the-line cryptography software and Ingenico's world-class peer-to-peer encryption technology to keep data safe.

### Optimal user-experience

The terminal's intuitive user interface – including powerful multimedia capabilities and a large 3.5 inch color touchscreen – provides best-in-class experiences for customers.

#### Sustainable design and packaging

Our state-of-the-art manufacturing techniques enhance the ability to recycle this terminal. Paper consumption has been reduced on the Desk/5000 thanks to new digital receipt solutions and digitized product documentation.

#### Compatible with Ingenico's suite of services

Keeping the solutions connected, the Desk/5000 works in unison with Ingenico's supporting service platforms, meaning merchants will have access to business services such as estate management



Processor	Application     & Crypto processor	• Cortex A5	<ul> <li></li> </ul>
Memory	• Internal • External	<ul> <li>512 MB Flash, 512 MB RAM</li> <li>MicroSD up to 32GB</li> </ul>	<ul><li>✓</li><li>✓</li></ul>
os		• Telium TETRA	<
SAM		• 2 SAM	<
Card readers	• Magstripe • Smart card • Contactless	• ISO 1/2/3, 500K lifespan • EMV Level 1, 500K lifespan • EMV Level 1	<ul><li>&gt;</li><li>&gt;</li><li>&gt;</li></ul>
Display	• Color	• 3.5" backlit, HVGA (480×320) pixels	~
Touchscreen	Resistive		<b>~</b>
Keypad		• 16 hardtop keys, raised marking, backlit	<ul> <li></li> </ul>
Audio	• Buzzer • Speaker • Audio Jack	• Mono • Stereo	<ul><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li></ul>
Video	Video accelerator	• H264 codec	<
Thermal printer	<ul> <li>Speed in I/s</li> <li>Paper roll cage</li> </ul>	<ul> <li>20 l/s</li> <li>2 1/4" (58mm) width x 40mm</li> </ul>	2 2

Terminal connectivity	• Wired	• Dial-up MODEM • Ethernet 10/100 base T	<ul><li>✓</li><li>✓</li></ul>
Terminal connections	• USB • Power Supply	• 1 USB Host • 1 USB Slave • Dedicated power Jack • 1 RS232	<b>() () ()</b>
Power supply		• 32W (8v – 4a)	<ul> <li></li> </ul>
Terminal size		• 7.3×2.6×3.2×2.6" (187×82×68 mm)	<
Weight		• 12 oz (340 g)	<ul> <li></li> </ul>
Environment	Operating Temperature     Storage Temperature     Operating Humidity	<ul> <li>32°F to 104°F (0°C to +40°C)</li> <li>-4°F to 131°F (-20°C to +55°C)</li> <li>85% non-condensing at 104°F (+40°C)</li> </ul>	8 8 8
Accessory	• Magic Box • Privacy shield • Stylus Kit	• 1xRS + 1xPower+1xEth.+1xLine In • Field upgradable	<ul> <li>Optional</li> <li>Optional</li> </ul>
Security		• PCI PTS 5.x	~



